

OF COURSE WE ATTACH GREAT IMPORTANCE TO DATA SECURITY.

The data you enter will be stored on a secure server and will only be made accessible to those persons who absolutely need to work with it.

We assure you that we will not release your data to third persons.

For the care of your child a standard monthly fee will be charged. An income-based discount is possible, therefor you have to file an application.

Irís Bothe
IRIS BOTHE

City Councillor for Youth,
Education and Integration



CONTACT US

YOU STILL HAVE QUESTIONS
OR WOULD LIKE PERSONAL CONSULTATION?

THIS IS HOW YOU CONTACT US:

ONLINE

We have listed the most frequently asked questions on the topic of the application process and the allocation of places in the FAQ's catalog on WOLLES WELT under "Help"

TELEPHONE

The Service Center of the City of Wolfsburg will be pleased to answer your questions at the telephone number 115 Monday to Friday from 7:00 a.m. to 6:00 p.m.

E-MAIL

You are welcome to send us your requests and change wishes by e-mail at wolles-welt@stadt.wolfsburg.de.

PERSONALLY

The employees of the Geschäftsbereich Jugend und Familien-service Wolfsburg will be pleased to answer your questions personally.

over 3-year-old children:
Geschäftsbereich Jugend
Room D3, Pestalozziallee 1a
38440 Wolfsburg
☎ 05361 28-2824

under 3-year-old children:
Familienservice Wolfsburg
Porschestraße 76
38440 Wolfsburg
☎ 05361 896969-0

OPENING HOURS

Monday, Tuesday, Thursday 08:30 a.m. - 04:30 p.m.
Wednesday and Friday 08:30 a.m. - 12:00 p.m.
Changes of opening hours will be announced on www.wolfsburg.de

State: 02/2020



READY! STEADY! GO!

EASY SEARCHING FOR
CHILDCARE BY WOLLES WELT!



Valid
from year
2020/21

WOLLES WELT
The online portal for a
childcare place

www.wolfsburg.de/wolles-welt



DEAR PARENTS,

WOLLES WELT IS THE ONLINE PORTAL FOR APPLICATION IN DAYCARE CENTERS AND IN-HOME DAYCARES (FAMILIENNESTER AND GROSSFAMILIENNESTER). IT GIVES YOU A QUICK AND CONVENIENT OVERVIEW OF THE CHILDCARE POSSIBILITIES OFFERED BY THE CITY OF WOLFSBURG FROM HOME.

In Wolles Welt you will get information's about the different educational focuses and profiles of the facilities, about group structures, opening hours and much more.

Here, Wolles Welt is not to be seen as a replacement for the personal conversation on site. Please feel free to use the offer of the childcare facilities for a personal visit and learn more about the educational concept, the premises and special features of the respective facility.

THE WAY TO A CHILDCARE PLACE BEGINS WITH AN APPLICATION

Once you have found your desired facilities create your applications online with up to five different facilities.

CREATE APPLICATIONS ONLINE? HOW DOES IT WORK?

1. Go to <https://kitas.stadt.wolfsburg.de/Nutzer/Registrieren> and register yourself. With the registration a user account will be created. This is necessary to manage your applications.
2. Log in with your created login name (not the e-mail address!) and your defined password on the homepage of Wolles Welt. By using the search mask on the homepage, you get to a list of childcare facilities. Here you can make your applications for the desired facilities by filling out a childcare inquiry. In order to make a binding childcare application, it is necessary to fill in all mandatory fields marked with *.
For each childcare facility you wish to get a place in, you have to make a separate application.

As soon as the director of the childcare facility handles your application, you will be invited to present yourself personally either at the service office in the youth department or at the childcare facility or at the service office from the Familienservice Wolfsburg. The purpose of the introduction is to ensure that no unauthorized person makes applications in your name and is only necessary once.

WHAT SHOULD I PAY ATTENTION TO, WHEN FILLING OUT THE APPLICATION?

- An application can be made up to 24 months before the desired start of childcare.
- **Application deadline for the assignment for the new kindergarten year (01.08.) is always the 28.02. of a year!**
- In the case of joint custody, please always list both parents as contractual partners.
- The assignment of childcare places is based on defined criteria (see right). In order to ensure the best possible consideration of your application in the allocation of childcare places, it is important to provide the relevant information's in your applications.
- "Integrative Betreuung" is to be selected only for children with medical diagnosed physical, mental or emotional disorders.
- A priority can be set for each application Priorities 1 (highest) to 5 (lowest) can only be given once per child! By specifying a priority, your wish can be better estimated.

CAN I ALSO MAKE AN APPLICATION IN PERSON ON SITE?

Of course, it is still possible to make an application in person by contacting the service office of the youth department or of the Familienservice Wolfsburg.

Address data can be found on the back page.

HOW CAN I CHANGE THE INFORMATION IN MY APPLICATION?

The security of your data is very important to us. In order to ensure the highest possible level of data security, you cannot make any changes yourself in applications that have already been submitted.

We will gladly make a change for you. Please inform us about your changes by sending an e-mail to wolles-welt@stadt.wolfsburg.de. You will receive a confirmation and a current overview about your application data after we have made the changes.

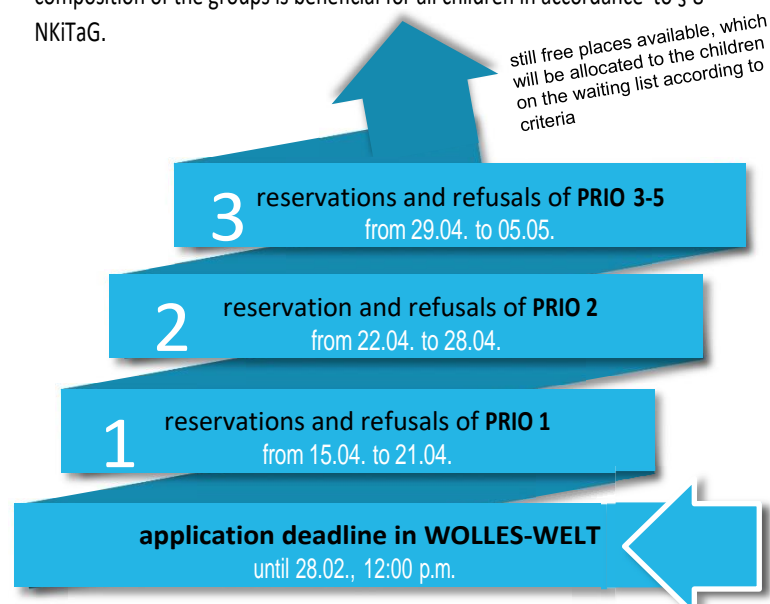
ALLOCATION OF CHILDCARE PLACES FOR THE BEGINNING 01.08. OF THE YEAR*

The allocation of childcare places is handled locally by the directors of the childcare facilities in accordance with the criteria for allocation, considering the wishes of the parents:

CRITERIA OF ALLOCATION derived from § 24 SGB VIII

1. special cases of hardship (strained family, child needs the care for development or similar);
2. single parent and working/ studying/ in training;
3. both parents are working/ studying/ in training;
4. parent/s is/are in an education program/ integration course;
5. sibling(s) in same facility;
6. priority of the application;
7. specific criteria of the facility (e.g. place of residence)

In addition, the director of the childcare center has to ensure that the composition of the groups is beneficial for all children in accordance to § 8 NKiTaG.



* The new kindergarten year always starts on 01.08. of a year. The allocation date for the 01.08. is from the 15.04. each year. When the kindergarten children start school, most of the places become free. These places are allocated using the procedure described above. Further allocation dates (01.08., 01.11., 01.12.) relate to the childcare places that are still free or become free in the middle of the year.

HELP, I HAVE RECEIVED ONLY REFUSALS?

WHAT COULD BE THE REASON?

As a family-friendly city, Wolfsburg has strongly invested in the development of childcare places in recent years. In the coming years, too, many more childcare places will be created through modernization and the construction of new childcare facilities.

Despite this strong commitment, the planned supply rates of 70% for the under-three-year-olds and 100% for the over-three-year-olds have currently not been achieved. The city of Wolfsburg continues to work at full speed for good childcare for all children - because this early support belongs to the important tasks for the future of a city!

WHAT CAN I DO?

WAITING LIST

Your refused application will remain on the waiting list of the respective facility for up to 3 months after the desired start of childcare. If during this time there will be free places, you can still get a reservation afterwards.

CREATE NEW APPLICATIONS

You have the possibility to create new applications via WOLLES WELT in other childcare facilities as you choose before. In total, you can always have up to 5 active applications for a desired start on your WOLLES WELT profile.

PERSONAL SUPPORT

If you urgently need a childcare place, please contact the Familienservice Wolfsburg (childcare for children under 3 years of age) and the Geschäftsbereich Jugend (childcare for children over 3 years of age). Both will support you in your search for a childcare place and help you to find a suitable place in as quickly as possible.